



RON DESANTIS
GOVERNOR

SIMONE MARSTILLER
SECRETARY

HAND DELIVERED

COPY MAILED TO RESIDENT DESIGNEE

DATE: August 2, 2021

TO: Each Resident of Heritage Park Rehabilitation and Care Center

Heritage Park Rehabilitation and Care Center will no longer be a Medicare or Medicaid provider effective 11:59 pm on August 14, 2021, due to facility's failure to comply with federal requirements. Regrettably, Medicare and Medicaid residents of Heritage Park Rehabilitation and Care Center must relocate to other facilities in order for Medicare or Medicaid to continue paying for nursing facility care.

Medicare and Medicaid will continue paying Heritage Park Rehabilitation and Care Center until 11:59 pm on September 13, 2021, for residents admitted to Heritage Park Rehabilitation and Care Center on or before August 14, 2021. Residents will be responsible for paying the Heritage Park Rehabilitation and Care Center if they want to continue living in the facility after 11:59 pm on September 13, 2021.

Resident rights in this situation include the right to choose a new nursing facility. Please contact the Heritage Park Rehabilitation and Care Center administrator for a list of available beds in other facilities in the area, should you decide to relocate. The Agency for Health Care Administration will make every effort to assist you and/or your designee with the process of finding a new facility.

Information about Florida nursing facilities is available on the Agency for Health Care Administration's Florida Health Finder website: <http://www.floridahealthfinder.gov>; click on 'Compare' to open the drop-down menu, then click on 'Nursing Homes'. You can then search for and compare facilities. Information about nursing facilities is also available on the Federal Centers for Medicare and Medicaid Services Nursing Home Compare website: <http://www.medicare.gov/NHCompare/>.

If you need help arranging transportation to another facility, and you are enrolled in a Medicaid Managed Care plan, please contact your Medicaid Managed Care Plan for assistance. If you are a United States veteran, you may be eligible for certain additional options and may contact the Florida Department of Veterans' Affairs, Office of Veterans' Benefits and Assistance by calling (727) 398-6661 for more information.

Sincerely,

Tom Wallace
Deputy Secretary for Medicaid

